

**CLARIFICATION/ADDENDUM – 2 to RFP**

Sr. No.	Clause/Point /Annexure Nos.	Page Nos. of RFP	Existing Clause/ Provision	Amended to
1.	Point No. 5 in Annexure – 9 and at various other places. <b>(EAST SIDE)</b>	59	The bidder has to quote the percentage of service charges (In Fraction is also allowed). The Bidder shall quote over and above 1% service charge. Bids with service charges as 0 value will be treated as non-responsive. Zero percent includes all derivatives of 0 up-to 0.99. However, if the agency quotes the amount of service charge more than 2 decimals, then, its bid <b>shall not be rejected.</b>	The bidder has to quote the percentage of service charges (In Fraction is also allowed). The Bidder shall quote over and above 1% service charge. Bids with service charges as 0 value will be treated as non-responsive. Zero percent includes all derivatives of 0 up-to 0.99. However, if the agency quotes the amount of service charge more than 2 decimals, then, its bid <b>shall be rejected.</b>
2.	Point No. 7 of Bid Summary and at various other places	15	<p>a) Turnover Criteria:</p> <p>Average Annual Turnover (excluding taxes) of bidder over three years out of <b>last seven years</b> should be equal to or more than Rs. 5,42,34,529/- (Approx. 75% of estimated cost) from round-the-clock Security Services. The bidder must submit below mentioned details along with technical bid.</p> <p>- Copies of Audited Annual reports for the three years out of <b>last seven years</b> as stated above</p> <p>- Turnover certificate specifying the bidder's Turnover for the three years out of <b>last seven years</b> for round the clock Security work, signed by practicing Chartered Accountant.</p> <p>b) Work Execution Experience:</p>	<p>a) Turnover Criteria:</p> <p>Average Annual Turnover (excluding taxes) of bidder over three years out of <b>last ten years</b> should be equal to or more than Rs. 5,42,34,529/- (Approx. 75% of estimated cost) from round-the-clock Security Services. The bidder must submit below mentioned details along with technical bid.</p> <p>- Copies of Audited Annual reports for the three years out of <b>last ten years</b> as stated above</p> <p>- Turnover certificate specifying the bidder's Turnover for the three years out of <b>last ten years</b> for round the clock Security work, signed by practicing Chartered Accountant.</p> <p>b) Work Execution Experience:</p>

		<p>i). The Service Provider should have minimum Five years' experience in Security services. Out of which, the Service Provider should have minimum three years' experience in Public Sector Unit, Government or Semi-Government Departments.</p> <p>ii). Experience in security service; work of service providing as demonstrated through a single contract value of:</p> <p>80% of the estimated cost OR Two similar completed work costing not less than the amount equal to 50% of the estimated cost OR Three similar completed work costing not less than the amount equal to 40% of the estimated cost with either a Public Sector Unit, Government or Semi-Government Department, any company, Corporation, in any one year during the last three financial years as demonstrated by signed contract/ agreement/ evidence of satisfactory service record as demonstrated by Work order/letter/certificate to this effect.</p> <p>iii). Bidder must provide written binding stating that (1) bidder is fully capable to provide required number of staff as per RFP for providing satisfactory services as per the contract requirements. (2) bidder will be solely responsible</p>	<p>i). The Service Provider should have minimum Five years' experience in Security services. Out of which, the Service Provider should have minimum three years' experience in Public Sector Unit, Government or Semi-Government Departments.</p> <p>ii). Experience in security service; work of service providing as demonstrated through a single contract value of:</p> <p>80% of the estimated cost OR Two similar completed work costing not less than the amount equal to 50% of the estimated cost OR Three similar completed work costing not less than the amount equal to 40% of the estimated cost with either a Public Sector Unit, Government or Semi-Government Department, any company, Corporation, in any one year during the last three financial years as demonstrated by signed contract/ agreement/ evidence of satisfactory service record as demonstrated by Work order/letter/certificate to this effect.</p> <p>iii). Bidder must provide written binding stating that (1) bidder is fully capable to provide required number of staff as per RFP for providing satisfactory services as per the contract requirements. (2) bidder will be solely responsible for deployment of properly trained</p>
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