

EXPRESSION OF INTEREST (EOI)
INVITING AGENCIES
FOR
SUPPLY, OPERATION AND MAINTENANCE
OF THE GOLF CARTS
AT
SABARMATI RIVERFRONT DEVELOPMENT PROJECT AREA

I. AIM AND OBJECTIVE:

Sabarmati Riverfront Development Corporation Limited (SRFDCL) hereby issues a formal solicitation to experienced and duly accredited organizations/agencies possessing demonstrable expertise in the supply, operation, and maintenance of electric mobility solutions, inviting them to engage in a collaborative partnership for the structured deployment of golf carts within the designated areas in the SRFD Project.

This initiative is envisioned as a strategic intervention aimed at enhancing intra-campus mobility, reducing environmental impact, and promoting an efficient, user-friendly transport ecosystem. Its objectives are to be realized through the adoption of technologically sound and sustainable electric vehicle solutions, designed to meet operational, environmental, and accessibility standards.

Agencies expressing interest will be expected to contribute substantively to the provision of fit-for-purpose electric golf carts, along with ongoing support for their operation, maintenance, and safe usage. The golf carts must be compliant with applicable regulatory norms and tailored to the logistical and environmental needs of the project site. This effort reflects SRFDCL's overarching commitment to fostering smart, green infrastructure that supports both functional excellence and environmental stewardship.

II. PROJECT INTRODUCTION:

Sabarmati River has been an integral part in the life of Ahmedabad since the time the city was founded in 1411 along the River banks. Besides being an important source of water, it provided a backdrop to cultural and recreational activities. The Sabarmati River has created a complete ecosystem that exudes Happiness and Joy.

One of the key features of this project is a two-level, continuous promenade at the water's edge along each bank of the River. The 11.5 km long promenades built serves pedestrians and cyclists and provide access to the water and also hosts a variety of public features at the city level. This Riverfront is now adorned with picturesque Parks & Gardens, Riverside Walkways, Atal Bridge, Biodiversity Park, state-of-the-art Sports Parks, Event Centre, Pedestrian Walkways, Barrage-cum-Bridge etc.

SRFDCL has undertaken the development of various parks and gardens with the objective of providing the public with inclusive and meaningful opportunities to engage with the tranquil beauty of nature. These green spaces are designed not only to promote physical activity and environmental awareness, but also to serve as catalysts for mental well-being, social interaction, and holistic rejuvenation.

In line with this vision, SRFDCL recognizes the importance of ensuring equitable access to these spaces for individuals of all ages and physical abilities. To this end, the integration of electric golf carts is envisioned as a key enabler facilitating safe, convenient, and environmentally sustainable movement within expansive park areas. These vehicles will support individuals who may face mobility challenges, such as senior citizens, persons with different abilities, and families with young children, ensuring they can fully participate in and enjoy the natural amenities offered.

In today's increasingly fast-paced and urbanized environments, barriers to outdoor engagement ranging from physical limitations to time constraints may restrict the public's ability to connect with nature. The provision of battery-operated, low-emission golf carts serves not only as a practical mobility solution, but also as a proactive response to such challenges, encouraging more frequent visitation and deeper interaction with green spaces.

Through this initiative, SRFDCL seeks to enhance the accessibility, usability, and environmental integrity of its parks and gardens. The deployment of golf carts will be aligned with principles of sustainability, operational efficiency, and user comfort, thereby complementing the broader objective of promoting community health, social cohesion, and urban liveability.

SRFDCL remains steadfast in its commitment to building a more inclusive and resilient urban landscape. By integrating smart mobility solutions into green infrastructure planning, SRFDCL aims to inspire lasting changes in how people navigate, experience, and value their public spaces.

III. ELIGIBILITY AND SUBMISSION REQUIREMENT:

1. The agency shall be legally registered and authorized to operate golf carts in Gujarat.
2. The agency shall have a minimum of 3 years of experience in supplying, providing, running and maintaining the golf carts.
3. The agency shall possess the necessary fleet of golf carts and technical support capacity.
4. The agency shall submit documentation proving previous similar engagements (with references).
5. The agency shall provide details of the insurance and liability coverage for the golf carts and the visitors.

IV. FINANCIAL CRITERIA:

1. The aggregate annual turnover for the supply, operation, running and maintenance of the Golf Carts of last 3 years should be minimum Rs. 20,00,000/- but not less than Rs. 5,00,000/- per annum in any single year starting from financial years 2024-2025, 2023-2024 and 2022-2023.
2. The parties shall submit the Certificate from Statutory Auditor/Registered Chartered Accountant specifying the turnover from Golfcart activities only during each of the three financial years.

V. EOI DOCUMENT FEES:

1. A non-refundable processing fee of **Rs. 5,000/- (Five Thousand Rupees only)** in the form of a Demand draft in favour of “Sabarmati Riverfront Development Corporation Limited” Payable at Ahmedabad has to be submitted along with the EOI response. Interest/proposals received without or with inadequate EOI processing fees shall be liable to get rejected.

VI. TECHNICAL PROPOSAL:

The parties shall submit the presentation considering the Program Requirement as stated in Point No. VIII and Obligations as stated in Pint No. IX.

VII. FINANCIAL PROPOSAL:

1. The parties shall propose the annual concession fees for the supply, operation, running and maintenance of the Golf Carts at SRFD Project Area in the Financial Proposal attached at **Annexure – B**.

2. The Annual Concession Fees for every year shall be paid quarterly. The concession fees shall be payable within 10 days before the expiry of previous quarter. Late payment of concession fees would attract a late fee of Rs. 500/- per day.
3. Annual Concession Fees for the third and fourth years, if extended, shall increase @ 5% per annum of the fees of the preceding year.
4. SRFDCL reserves the right to instruct the agency to deploy additional golf carts and/or operate for extended hours, as and when required. In such instances, SRFDCL shall make separate payments to the agency for the deployment of additional golf carts and for the additional operational hours. The agency shall quote the Annual Concession Fee and the rates for additional golf carts and extended operational hours separately in the Financial Proposal.
5. The operations may be suspended for a certain period due to floods, natural calamities, or any other exigency, as determined by SRFDCL. The agency shall take the foregoing into account while quoting the annual concession fee in the Financial Proposal. Notwithstanding such suspension of operations, the agency shall not be entitled to claim any compensation, damages, or relief on account of non-operation, nor shall it be excused from its obligation to pay the full annual concession fee during the period of such disruption.

VIII. SELECTION PROCESS:

- Shortlisted applicants shall be invited for presentations and discussions. The evaluation will be carried out based on parameters such as relevant experience, organizational capacity, financial bid, and other similar aspects.
- From the qualified bidders, SRFDCL shall conduct an auction wherein base price will be the highest quoted concession fees amongst all qualified bidders. The bidder quoting the highest concession fees during the auction shall be considered for selection.
- The decision of SRFDCL in this regard shall be final and binding on all participants.
- In the event that the selected bidder refuses to accept or honour the bid after the auction, such bidder shall be blacklisted by SRFDCL without any further correspondence.

IX. PROGRAM REQUIREMENT:

1. A brief agency profile.
2. A description of available fleet (number, type, condition, year of manufacture of the golf carts, battery capacity).

3. Details of previous relevant projects with necessary documents.
4. Copy of registration certificate and all applicable licenses.
5. Contact details of the authorized representative.

X. OBLIGATIONS OF THE AGENCY:

1. The agency shall provide Eight (8) roofed electric golf carts (seating capacity: [8 seaters]) for both west and east side of Sabarmati Riverfront each, including delivery, collection, and any agreed-upon support services (e.g., maintenance, charging or on-site technician) as under:
 - a. **West Side:** Below Sardar Bridge – 2 golf carts
 - b. **West Side:** Flower Park – 2 golf carts
 - c. **East Side:** Below Subhash Bridge – 2 golf carts
 - d. **East Side:** Shahibaug Garden, Subhash Bridge – 2 golf carts
2. Golf carts must be in excellent working condition (not older than [e.g., 2 years]) and comply with relevant Central Motor Vehicles Rules (CMVR)/Automotive Research Association of India (ARAI) or equivalent standards applicable in India.
3. The agency shall ensure that golf carts are available and operational daily from 06:00 AM to 10:00 PM. Notwithstanding the foregoing, SRFDCL reserves the right to modify the operational hours at its discretion, and the Agency shall comply with any such instructions issued by SRFDCL regarding changes to the timing of operations.
4. The agency shall deploy trained and uniformed drivers/operators for all golf carts and shall ensure availability of drivers for operational hours.
5. The agency shall maintain the standby of drivers for replacements, in case of need.
6. The agency shall maintain logbooks for usage, distance covered, and maintenance records.
7. The agency shall ensure that the drivers are licensed and authorized over the age of 18 years as per RTO/applicable rules.
8. The agency shall ensure that the golf carts are used only within the designated areas as instructed by SRFDCL and shall ensure golf carts are fully charged during operational hours.
9. The agency shall ensure that the golf carts are operated strictly within the designated areas and shall not be driven on public roads under any circumstances. The agency shall also ensure that all drivers adhere to the prescribed speed limits for the golf carts and operate the vehicles in a safe and responsible manner so as not to endanger the safety of

visitors or the general public. Any breach of these obligations shall be treated as a serious default, and SRFDCL reserves the right to initiate strict and appropriate action against the agency, including but not limited to penalties, termination of the Agreement.

10. The agency shall be solely responsible for any loss, damage, or theft of the golf carts during the concession period.
11. The agency shall be solely responsible for any injury, accidents, unforeseen incidents by the golf carts/drivers/manpower of the agency during the concession period and the agency shall indemnify SRFDCL for the same.
12. The agency shall be solely responsible for the maintenance, upkeep, and security of the golf carts at all times during the term of the agreement. The agency shall bear all costs and charges arising from repairs or replacements necessitated due to misuse, negligence, or improper handling. SRFDCL shall not, under any circumstances, be held liable for any damage to, theft of, or breakdown of the golf carts.
13. The agency shall ensure all the golf carts are in clean and in good working condition at all the times and shall ensure regular cleaning and maintenance of the carts daily.
14. The agency shall maintain spare carts to avoid service disruption in case of breakdowns.
15. In case of mechanical failure, the agency shall replace or repair the golf cart at no extra cost.
16. The agency shall ensure that all the golf carts shall be insured and shall obtain and maintain all necessary permits or NOCs, if required.
17. The agency shall immediately report any minor or major accidents, issues etc. to SRFDCL in writing with reasons for such accidents, issues.
18. Adhere to all applicable rules and regulations for operating golf carts, fire safety, and COVID-related guidelines.
19. The Client shall indemnify and hold harmless SRFDCL from any claims, liabilities, damages, or expenses arising from the use or misuse of the golf carts.
20. In case of flood situation or any exigency, the agency has to remove their golf carts or any other deployment at an appropriate location of theirs and at their own risk and cost.
21. The operations may be suspended for a certain period due to floods, natural calamities, or any other exigency, as determined by SRFDCL. Notwithstanding such suspension of operations, the agency shall not be entitled to claim any compensation, damages, or relief on account of non-operation, nor shall it be excused from its obligation to pay the full annual concession fee during the period of such disruption.

XI. TENURE:

1. The tenure will be for a period of 2 years from the start of the operations or from the completion of moratorium period till early termination of the Concession Period or expiry of the Agreement, whichever is earlier, and the tenure may be further extendable for 2 years on the mutually agreeable terms. In this regard, the decision of SRFDCL shall be deemed final.
2. The moratorium period shall be of 15 days from the date of the Work Order.
3. By efflux of time on completion of the Tenure or early termination, whichever is earlier, either party may terminate the agreement by giving the Notice of 15 days.

XII. OBLIGATIONS OF SRFDCL:

1. SRFDCL shall provide logistical support like charging points at suitable places.
2. SRFDCL shall provide only the charging point(s) for the operation of the golf carts. The Agency shall bear all costs related to electricity consumption for charging, including any associated operational or service charges. The Agency shall be solely responsible for liaising with the relevant electricity distribution agency and shall do so at its own cost and risk. SRFDCL shall not be liable for any expenses, delays, or issues arising from such coordination.

XIII. APPLICATION REQUIREMENTS AND PROCESS:

1. Name of agency, name of the representative, address and email address of the representative and agency, as applicable.
2. Submit a proposal detailing their experience and all the details sought in Point No. VIII.
3. Provide certifications and at least two references from prior engagements.
4. Cover letter expressing interest.
5. Organizational profile including legal registration documents.
6. Details of prior experience with similar programs with necessary documents.
7. List of certified drivers with credentials.

XIV. SUBMISSION DETAILS:

Sr. No.	EOI Event Description	Date
1.	Date of issue	02-11-2025
2.	Due date for submission	10-11-2025 up to 05:00 PM.

All EOI documents, Annexure – A & B and Demand Draft for EOI document fees must be submitted in a sealed envelope, clearly marked:

- Parties are required to submit the Proposal in following three envelopes
 - Envelope 1: All the EOI documents, Annexure –A and DD for the EOI document fees shall be kept in the envelope 1. This envelope shall be super scribed “**Annexure - A: Covering Letter of Expression of Interest (EOI) and EOI Documents**”.
 - Envelope 2: This envelope shall be super scribed “**Annexure – B: Financial Proposal**”.
- All two envelopes shall be placed in one outer Envelope. This outer envelope shall be super scribed “**Expression of Interest (EOI) for the supply, operation and maintenance of the Golf Carts at SRFD Project Area**” and submit to before the Submission Date. The address for submission and proposal submission date are as under:
 - To: Executive Director, SRFDCL
 - Address: 2ndFloor, “Riverfront House”, Behind H.K. Arts College, Between Gandhi & Nehru Bridge, Pujya Pramukh Swami Maharaj Marg (Riverfront – West), Ahmedabad – 380 009.

XV. ETHICAL PRACTICES:

1. The agency shall operate the golf carts in strictly professional manner and shall ensure that the drivers are respectful with the visitors.
2. Zero tolerance for harassment or misconduct. In such cases, SRFDCL shall initiate strict actions including legal actions/penalty against the responsible person and the agency.

XVI. DISCLAIMER:

1. SRFDCL shall not be responsible for lost, late, misdirected, incomplete, illegible, or otherwise unusable application, including applications that are lost due to computer, internet, or electronic problems.
2. Incomplete application in any respect or not fulfilling the terms and conditions of the EOI shall be rejected without assigning any reason thereof.
3. SRFDCL reserves the right to cancel or amend all or any part of the EOI. The applicants are required to visit website of SRFDCL for any updates related to this EOI.
4. SRFDCL at its sole discretion reserves the right to disqualify any application.

5. Your agency is participating as an independent entity. Participation does not constitute an endorsement or formal partnership between SRFDCL and the agency.
6. The information contained in this Expression of Interest (“EOI”) Document, whether verbally or in documentary or in any other form, by or on behalf of Sabarmati Riverfront Development Corporation Ltd. (SRFDCL), or any of their employees or consultants, in this EOI Document and such other information and terms & conditions as SRFDCL may prescribe in this behalf, has been prepared solely to assist the organizations to formulate their interests/proposals. This EOI Document is not an agreement and is not an offer or invitation by SRFDCL to any organization/parties etc.
7. SRFDCL reserves the right to reject any or all of the interests/proposals submitted in response to this EOI Document at any stage without assigning any reasons whatsoever. SRFDCL also reserves the right to hold, or withdraw or cancel the process at any stage without intimation to the organizations/parties who submit the EOI document.
8. SRFDCL also reserves the right to modify or amend or add to any or all of the provisions/information/terms & conditions of this Document or cancel the present EOI document and may call for fresh EOI document.
9. The information and statements made in this EOI document have been made in good faith. Interested organizations/agencies should rely on their own judgments. Any liability of any nature whatsoever, whether resulting from negligence or otherwise howsoever caused arising from reliance by the organizations/parties upon the statements, information and terms & conditions contained in this EOI document is accordingly expressly disclaimed.

Note: - The Expression of Interest document can be downloaded from the website of SRFDCL i.e. www.sabarmatiriverfront.com. Any queries may be communicated via email office@srfdcl.com.

Annexure-A

Covering Letter of Expression of Interest (EOI)

To,
Executive Director,
Sabarmati Riverfront Development Corporation Limited (SRFDCL)
2ndFloor, "Riverfront House"
B/h. H.K. Arts College, Between Gandhi & Nehru Bridge,
Pujya Pramukh Swami Marg (River Front Road - West)
Ahmedabad - 380009

Sub: Submission of Expression of Interest (EOI) for for the supply, operation and maintenance of the Golf Carts at SRFD Project Area.

Dear Sir,

In response to the EOI published by Sabarmati Riverfront Development Corporation Ltd. (SRFDCL) for the supply, operation and maintenance of the Golf Carts at SRFD Project Area, we are submitting our interest/ proposal for the supply, operation and maintenance of the Golf Carts at SRFD Project Area

We have referred and gone through all the information and Terms & Conditions given in the EOI.

The required information and details along with the supporting documents are enclosed herewith. The undersigned declares that the statements made and the information provided herein is complete, true and correct.

We also understand that: -

1. SRFDCL is not bound to accept the interest/proposal either in part or in full. If SRFDCL rejects the interest/proposal in full or in part, it may do so without assigning any reasons thereof.
2. This is an initial Expression of Interest and does not entitle us to receive any documents or to be invited for any other purposes;
3. SRFDCL reserves the right, in its absolute discretion, at any stage without prior notice and without giving any reasons, terminate further participation in the EOI process by any entity, change the structure, procedures and timing of the EOI process, alter the terms of participation in the EOI process at any stage of the EOI process and to suspend or terminate the EOI process.

We hereby accordingly submit our interest, presentation and further details as mentioned in the EOI document.

Yours faithfully,

Authorized Signatory
(Name & Designation, Seal of the entity)
Date:
Place:
Email ID:
Contact No.

Annexure – B
Financial Proposal

Date:

To,
The Executive Director
Sabarmati Riverfront Development Corporation Limited(SRFDCL),
Ahmedabad

Subject: Financial Proposal for the supply, operation and maintenance of the Golf Carts at SRFD Project Area.

Dear Sir,

With respect to above mentioned subject, our financial proposal (exclusive of all taxes, duties, cesses etc.) is as per the following table. I have thoroughly read and understood the EOI conditions and agree to abide by the same. I offer the following

Sr. No.	Description	Amount in Figure	Amount in Words
1	Upfront Annual Concession Fees payable to Sabarmati Riverfront Development Corporation Limited (SRFDCL), for the first year plus applicable GST.		

*** Instructions for the Financial Proposal:**

- (1) The parties shall quote the amount of Annual Concession fee in Indian Rupees only in the third column of the given table (in figure and in words) plus applicable GST.
- (2) Annual Concession Fees for the third and fourth years, if extended, shall increase @ 5% per annum of the fees of the preceding year.
- (3) The parties shall be required to visit and satisfy himself as to the location, likely operational costs and market potential of the Location for the supply, operation and maintenance of the Golf Carts at SRFD Project Area.
- (4) The proposal is to be quoted exclusive of all taxes that the parties may attract any other taxes and levies that may be attracted in India.

Yours Sincerely,

(Name and Signature of the bidder with Date)